



Quick Start Guide
How to Configure RemoSync to synchronize
E-mail, Contacts and Calendar



The Quick start guide provides instructions on how to setup and start using **RemoSync** application.

Pre-Requirements

For using RemoSync (access Corporate E-Mail, Calendar, & Contacts from Microsoft Exchange Servers utilizing ActiveSync), One should know the following information. Please contact your IT Administrator for the account details.

- Exchange Server Address
- Exchange Server Version
- Domain Name
- Is SSL Supported?
- Is ActiveSync enabled?
- Email Account User ID
- Email Account password
- Email Address

Note: ActiveSync protocol support by the Exchange Server is needed to use RemoSync.

Supported Exchange Versions

RemoSync supports Exchange 2003 and 2007.

Differences between Exchange 2003 and 2007 with respect to RemoSync

Search Email, Search Outlook contacts are available only for Exchange 2007 users.

RemoSync availability on Specific Handset

RemoSync is available on all popular phones on Verizon network. To check the availability of the application on the given handset please visit http://www.remoba.com/phones_remosync_vzw.html

Downloading RemoSync

On Verizon network, RemoSync can be downloaded from **Get It Now → Tools on the go → Get New Applications → E-Mail** section.

Configuring Phone with RemoSync

Once downloaded, select **Yes** to launch the application. (User can open the application from the installed location **Get It Now → Tools on the Go**). Follow the setup wizard and enter the following information to configure the account.

- Server Type
- Time zone
- Server Address
- SSL Support
- User ID
- Password
- Domain
- Email Address
- Security PIN
- What Collections to sync
- Conflict Resolution Settings
- Contact Name Order

Once account setup is completed, RemoSync initiates the synchronization to retrieve the data for the selected collections at 'What to Sync'.

Enable Direct Push

Direct Push brings the data instantly as it happens. To enable Direct Push, Launch application, from REMOSYNC MENU select **Settings → Account & Sync Settings → Sync Schedule**. Define the Direct Push schedule and mark the schedule active.

Define Periodic Scheduled Sync

RemoSync also allows defining periodic schedules to retrieve the data. Schedule can be defined at **Settings → Account & Sync Settings → Sync Schedule**.

Note: On a given time period only one schedule, either Direct Push or scheduled sync can be active.

Alert Notifications and Audible ringers

RemoSync shows the alerts for new email and Calendar event reminders. These alerts can be turned on or off at **Settings → Account & Sync Settings → Alert Settings**. User can select the ringer for new mail and reminders.

Change Sync Collections

The collections (Email, contacts and Calendar) can be added / removed by accessing **Settings → Account & Sync Settings → What To Sync**.

Email Filter Settings

RemoSync by default syncs 3-days email. This can be changed to 1-day or 1-week at **Settings → Email Settings → Email Filter Settings**.